United Nations A/64/326 (Part I)/Add.1

General Assembly

Distr.: General
26 August 2009

Original: English

Sixty-fourth session
Item 136 of the provisional agenda*.
Report on the activities of the Office of Internal Oversight Services

Report on the activities of the Office of Internal Oversight Services for the period from 1 July 2008 to 30 June 2009

Addendum

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* A/64/150.

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Abbreviations and acronyms

CEB	United Nations System Chief Executives Board for Coordination
CNMC	Cameroon and Nigeria Mixed Commission
DESA	Department of Economic and Social Affairs
DFS	Department of Field Support
DGACM	Department for General Assembly and Conference Management
DM	Department of Management
DPA	Department of Political Affairs
DPI	Department of Public Information
DPKO	Department of Peacekeeping Operations
DSS	Department of Safety and Security
ECA	Economic Commission for Africa
ECE	Economic Commission for Europe
ECLAC	Economic Commission for Latin America and the Caribbean
EOSG	Executive Office of the Secretary-General
ESCAP	Economic and Social Commission for Asia and the Pacific
ESCWA	Economic and Social Commission for Western Asia
ICTR	International Criminal Tribunal for Rwanda
ICTY	International Tribunal for the Former Yugoslavia
IMS	Investment Management Service
ITC	International Trade Centre UNCTAD/WTO
MINUSTAH	United Nations Stabilization Mission in Haiti
MONUC	United Nations Organization Mission in the Democratic Republic of the Congo
OCHA	Office for the Coordination of Humanitarian Affairs
OCSS	Office of Central Support Services
ODA	Office of Disarmament Affairs
OHCHR	Office of the United Nations High Commissioner for Human Rights

OHRLLS	Office of the High Representative for the Least Developed Countries, Landlocked Developing Countries and Small Island Developing States
OICT	Office of Information and Communications Technology
OLA	Office of Legal Affairs
OPPBA	Office of Programme Planning, Budget and Accounts
OOSA	Office for Outer Space Affairs
OSAA	Office of the Special Adviser on Africa
PBSO	Peacebuilding Support Office
UNAMA	United Nations Assistance Mission in Afghanistan
UNAMI	United Nations Assistance Mission for Iraq
UNAMID	African Union-United Nations Hybrid Operation in Darfur
UNCC	United Nations Compensation Commission
UNCCD	United Nations Convention to Combat Desertification
UNCTAD	United Nations Conference on Trade and Development
UNDOF	United Nations Disengagement Observer Force
UNDP	United Nations Development Programme
UNEP	United Nations Environment Programme
UNFCCC	United Nations Framework Convention on Climate Change
UNFICYP	United Nations Peacekeeping Force in Cyprus
UNFIP	United Nations Fund for International Partnerships
UN-Habitat	United Nations Human Settlements Programme
UNHCR	Office of the United Nations High Commissioner for Refugees
UNIDIR	United Nations Institute for Disarmament Research
UNIFIL	United Nations Interim Force in Lebanon
UNIIIC	United Nations International Independent Investigation Commission
UNIOSIL	United Nations Integrated Office in Sierra Leone
UNJSPF	United Nations Joint Staff Pension Fund
UNLB	United Nations Logistics Base
UNMEE	United Nations Mission in Ethiopia and Eritrea

UNMIK	United Nations Interim Administration Mission in Kosovo
UNMIL	United Nations Mission in Liberia
UNMIN	United Nations Mission in Nepal
UNMIS	United Nations Mission in the Sudan
UNMIT	United Nations Integrated Mission in Timor-Leste
UNOCI	United Nations Operation in Côte d'Ivoire
UNODC	United Nations Office on Drugs and Crime
UNOG	United Nations Office at Geneva
UNOMIG	United Nations Observer Mission in Georgia
UNON	United Nations Office at Nairobi
UNOV	United Nations Office at Vienna
UNOPS	United Nations Office for Project Services
UNOWA	United Nations Office for West Africa
UNPOL	United Nations police
UNRISD	United Nations Research Institute for Social Development
UNRWA	United Nations Relief and Works Agency for Palestine Refugees in the Near East
UNSCO	Office of the United Nations Special Coordinator for the Middle East Peace Process
UNTSO	United Nations Truce Supervision Organization
UNU	United Nations University

I. Introduction

1. The present addendum provides information on the status of implementation of recommendations issued by the Office of Internal Oversight Services (OIOS). Although a number of the United Nations entities under OIOS oversight coverage consistently implement recommendations in a timely manner, the addendum highlights those recommendations that are of greatest concern because implementation has lagged and/or management has failed to respond in a timely manner.

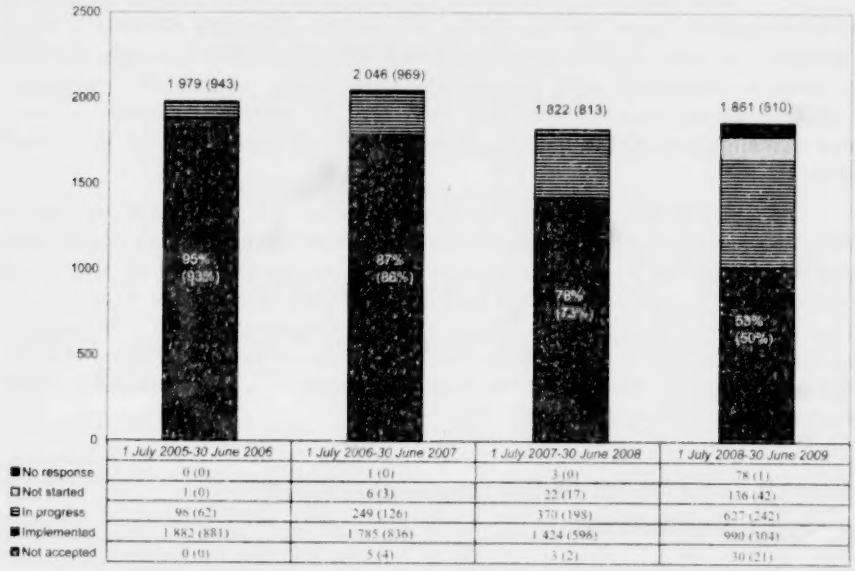
2. The report is divided into four main areas (sects. II-V). Section II provides an overall assessment of the implementation of recommendations. Using a consolidated ageing table, section III provides a closer look at outstanding recommendations by entity, including, where applicable, separate comments on the recommendations of concern. Section IV provides a listing of OIOS recommendations with financial implications for cost avoidance, recovery of overpayments, efficiency gains and other improvements. Section V presents the list of oversight reports issued by OIOS between 1 July 2008 and 30 June 2009.

II. Overall assessment of the implementation of recommendations

3. During the period from 1 July 2008 to 30 June 2009, OIOS issued 1,941 recommendations to United Nations entities. Of these, 635 (33 per cent) were deemed critical. As at 30 June 2009, programme managers had implemented 990 (53 per cent) of all recommendations issued between 1 July 2008 and 31 May 2009 and 304 (49 per cent) of critical recommendations issued during the same period.[1] The figure below shows the breakdown by period of recommendations made between 1 July 2005 and 30 June 2009, including the implementation rate for each of these periods.

[1] While the reporting period is from 1 July 2008 to 30 June 2009, owing to timing constraints, statistics on the status of recommendations include only those recommendations issued through 31 May 2009 and their status as at 30 June 2009.

Breakdown of status of recommendations from 1 July 2005 to 30 June 2009,[a] including implementation rates[b]



	1 July 2005-30 June 2006	1 July 2006-30 June 2007	1 July 2007-30 June 2008	1 July 2008-30 June 2009
No response	0 (0)	1 (0)	3 (0)	78 (1)
Not started	1 (0)	6 (3)	22 (17)	136 (42)
In progress	96 (62)	249 (126)	370 (198)	627 (242)
Implemented	1 882 (881)	1 785 (836)	1 424 (596)	990 (304)
Not accepted	0 (0)	5 (4)	3 (2)	30 (21)

[a] Includes recommendations issued as at 31 May 2009 and the status of their implementation as at 30 June 2009. The number of critical recommendations for each category is given in parentheses.

[b] Critical recommendations are given in parentheses, including percentage rates of implementation.

III. Analysis of recommendations not fully implemented

A. Ageing of recommendations

4. Table 1 provides a breakdown of all recommendations not fully implemented, by entity, as at 30 June 2009 and the number of years each recommendation has been pending full implementation; the number of recommendations deemed to be critical appear in parentheses. To compile the data for the table, each entity was given a four-week period to provide detailed information on the progress made towards the implementation of recommendations as at 30 June 2009. Over 99 per cent of entities provided OIOS with a status update for the purposes of the present report.

Table 1
Ageing of open recommendations as at 30 June 2009[a]

	All open recommendations								*1 July 2008-30 June 2009*		*1 July 2007-30 June 2008*		*1 July 2006-30 June 2007*		*1 July 1999-30 June 2006*	
Entity	*In progress*		*Not started*		*Declined*		*No response*		*< 1 year*		*Between 1-2 years*		*Between 2-3 years*		*> 3 years*	
CEB	1	(1)	0	(0)	0	(0)	0	(0)	0	(0)	1	(1)	0	(0)	0	(0)
DESA	18	(10)	3	(2)	2	(2)	0	(0)	12	(8)	8	(3)	2	(2)	1	(1)
DFS	30	(22)	1	(0)	3	(3)	3	(0)	21	(9)	15	(15)	0	(0)	1	(1)
DGACM	5	(1)	0	(0)	0	(0)	3	(0)	3	(0)	5	(1)	0	(0)	0	(0)
DM	179	(109)	25	(16)	6	(4)	38	(0)	106	(28)	76	(50)	28	(21)	38	(30)
DPA	79	(13)	0	(0)	0	(0)	0	(0)	1	(0)	7	(5)	60	(4)	11	(4)
DPI	10	(8)	0	(0)	0	(0)	0	(0)	7	(7)	3	(1)	0	(0)	0	(0)
DPKO	51	(36)	0	(0)	0	(0)	0	(0)	21	(11)	5	(5)	7	(6)	18	(14)
DSS	23	(9)	3	(0)	0	(0)	10	(0)	31	(6)	3	(1)	0	(0)	2	(2)
ECA	45	(20)	4	(4)	4	(2)	0	(0)	25	(15)	4	(1)	5	(4)	19	(6)
ECESA	1	(1)	0	(0)	0	(0)	0	(0)	0	(0)	1	(1)	0	(0)	0	(0)
ECHA	1	(1)	0	(0)	0	(0)	0	(0)	0	(0)	1	(1)	0	(0)	0	(0)
ECLAC	1	(1)	0	(0)	0	(0)	0	(0)	0	(0)	1	(1)	0	(0)	0	(0)
ECPS	0	(0)	1	(1)	0	(0)	0	(0)	0	(0)	1	(1)	0	(0)	0	(0)
EOSG	27	(5)	2	(2)	3	(3)	1	(0)	6	(4)	5	(2)	22	(4)	0	(0)
ESCAP	6	(6)	0	(0)	0	(0)	0	(0)	0	(0)	6	(6)	0	(0)	0	(0)
ESCWA	1	(1)	0	(0)	0	(0)	0	(0)	0	(0)	1	(1)	0	(0)	0	(0)
Ethics Office	4	(0)	0	(0)	0	(0)	0	(0)	2	(0)	2	(0)	0	(0)	0	(0)
ICTR	4	(0)	0	(0)	0	(0)	11	(0)	12	(0)	2	(0)	1	(0)	0	(0)
ICTY	35	(12)	0	(0)	3	(2)	0	(0)	33	(12)	5	(2)	0	(0)	0	(0)
ITC	1	(1)	0	(0)	0	(0)	0	(0)	0	(0)	1	(1)	0	(0)	0	(0)
MINURCAT	2	(1)	0	(0)	0	(0)	0	(0)	2	(1)	0	(0)	0	(0)	0	(0)
MINUSTAH	8	(3)	0	(0)	0	(0)	0	(0)	4	(0)	3	(3)	0	(0)	1	(0)
MONUC	89	(51)	1	(0)	0	(0)	1	(0)	51	(22)	17	(17)	21	(12)	2	(0)
OCHA	57	(25)	1	(1)	0	(0)	2	(0)	23	(11)	27	(13)	5	(1)	5	(1)
ODA	1	(0)	1	(1)	0	(0)	0	(0)	0	(0)	2	(1)	0	(0)	0	(0)
OHCHR	17	(8)	0	(0)	0	(0)	0	(0)	6	(5)	5	(1)	6	(2)	0	(0)
OHRLLS	1	(1)	10	(0)	0	(0)	0	(0)	10	(0)	1	(1)	0	(0)	0	(0)
OICT	7	(2)	3	(1)	0	(0)	1	(0)	11	(3)	0	(0)	0	(0)	0	(0)
OLA	10	(1)	0	(0)	0	(0)	0	(0)	6	(0)	4	(1)	0	(0)	0	(0)
OOSA	4	(1)	0	(0)	0	(0)	0	(0)	0	(0)	4	(1)	0	(0)	0	(0)
OSAA	12	(1)	2	(1)	0	(0)	0	(0)	11	(1)	3	(1)	0	(0)	0	(0)
PBSO	17	(0)	0	(0)	0	(0)	0	(0)	17	(0)	0	(0)	0	(0)	0	(0)
UNAMA	24	(17)	0	(0)	0	(0)	0	(0)	10	(6)	4	(2)	8	(7)	2	(2)
UNAMI	14	(6)	6	(3)	7	(5)	0	(0)	12	(6)	6	(2)	9	(6)	0	(0)
UNAMID	25	(13)	3	(1)	0	(0)	0	(0)	28	(14)	0	(0)	0	(0)	0	(0)

Entity	All open recommendations								1 July 2008-30 June 2009		1 July 2007-30 June 2008		1 July 2006-30 June 2007		1 July 1999-30 June 2006	
	In progress		Not started		Declined		No response		< 1 year		Between 1-2 years		Between 2-3 years		> 3 years	
UNCCD	13	(2)	0	(0)	0	(0)	0	(0)	13	(2)	0	(0)	0	(0)	0	(0)
UN-CNMC	1	(1)	0	(0)	0	(0)	0	(0)	0	(0)	1	(1)	0	(0)	0	(0)
UNCTAD	20	(7)	0	(0)	0	(0)	0	(0)	16	(4)	2	(1)	0	(0)	2	(2)
UNDOF	1	(1)	0	(0)	0	(0)	0	(0)	0	(0)	0	(0)	1	(1)	0	(0)
UNECE	10	(7)	1	(0)	0	(0)	0	(0)	8	(4)	1	(1)	1	(1)	1	(1)
UNEP	42	(22)	11	(6)	0	(0)	0	(0)	15	(7)	10	(2)	10	(8)	18	(11)
UNFCCC	5	(5)	0	(0)	0	(0)	0	(0)	5	(5)	0	(0)	0	(0)	0	(0)
UNFICYP	1	(1)	0	(0)	0	(0)	0	(0)	0	(0)	1	(1)	0	(0)	0	(0)
UNFIP	6	(2)	0	(0)	0	(0)	0	(0)	6	(2)	0	(0)	0	(0)	0	(0)
UN-Habitat	14	(9)	0	(0)	0	(0)	0	(0)	8	(4)	6	(5)	0	(0)	0	(0)
UNHCR	192	(103)	32	(10)	4	(2)	0	(0)	125	(40)	48	(30)	41	(33)	14	(12)
UNIDIR	9	(6)	1	(1)	0	(0)	0	(0)	8	(6)	0	(0)	0	(0)	2	(1)
UNIFIL	4	(0)	0	(0)	0	(0)	0	(0)	4	(0)	0	(0)	0	(0)	0	(0)
UNIOSIL	1	(1)	0	(0)	0	(0)	0	(0)	1	(1)	0	(0)	0	(0)	0	(0)
UNJSPF	48	(5)	31	(3)	1	(0)	0	(0)	45	(2)	30	(5)	4	(1)	1	(0)
UNJSPF-IMS	7	(2)	2	(1)	0	(0)	0	(0)	0	(0)	6	(2)	1	(1)	2	(0)
UNMEE	9	(6)	2	(2)	0	(0)	0	(0)	10	(7)	0	(0)	1	(1)	0	(0)
UNMIK	8	(2)	1	(0)	0	(0)	6	(0)	4	(1)	3	(0)	1	(1)	7	(0)
UNMIL	34	(14)	0	(0)	0	(0)	0	(0)	23	(8)	1	(1)	7	(4)	3	(1)
UNMIS	35	(18)	3	(0)	0	(0)	2	(1)	16	(5)	17	(9)	7	(5)	0	(0)
UNMIT	3	(2)	0	(0)	1	(1)	0	(0)	3	(2)	1	(1)	0	(0)	0	(0)
UNOCI	33	(23)	12	(3)	6	(3)	0	(0)	42	(22)	9	(7)	0	(0)	0	(0)
UNODC	15	(9)	0	(0)	1	(1)	0	(0)	14	(9)	1	(1)	1	(0)	0	(0)
UNOG	29	(8)	0	(0)	0	(0)	1	(0)	4	(0)	23	(5)	0	(0)	3	(3)
UNON	26	(9)	1	(1)	0	(0)	0	(0)	16	(4)	6	(1)	1	(1)	4	(4)
UNOV	7	(1)	1	(1)	0	(0)	3	(0)	10	(1)	1	(1)	0	(0)	0	(0)
UNOWA	1	(1)	0	(0)	0	(0)	0	(0)	0	(0)	0	(0)	0	(0)	1	(1)
UNRISD	4	(3)	0	(0)	0	(0)	0	(0)	0	(0)	0	(0)	0	(0)	4	(3)
UNRWA	1	(0)	1	(1)	0	(0)	0	(0)	0	(0)	2	(1)	0	(0)	0	(0)
UNSCO	1	(1)	0	(0)	0	(0)	0	(0)	1	(1)	0	(0)	0	(0)	0	(0)
UNTSO	3	(0)	0	(0)	0	(0)	0	(0)	3	(0)	0	(0)	0	(0)	0	(0)
UNU	10	(6)	2	(1)	0	(0)	0	(0)	0	(0)	0	(0)	11	(7)	1	(0)

[a] Included are the recommendations issued as at 31 May 2009 and the status of their implementation as at 30 June 2009. The number of critical recommendations for each category is given in parentheses.

B. Recommendations of particular concern

5. In the present section, OIOS gives specific commentary on selected recommendations that are of particular concern to the Office. In these cases, management has either not accepted or failed to take swift and adequate action on OIOS recommendations.

6. In its review of the supply of rations to the United Nations Transitional Administration in East Timor/United Nations Mission of Support in East Timor (AP2005/682/06, issued in November 2005), OIOS recommended that the Procurement Division, in conjunction with the Office of Legal Affairs, take action to recover $7.9 million[2] in excess payments to a contractor. Subsequently, as part of its comprehensive management review of procurement by the Department of Peacekeeping Operations (AP2005/600/20, issued in January 2006), OIOS recommended that the Department address accountability for the $7.3 million overpayment for transportation costs. In June 2008, the Department requested that OIOS close the recommendation, stating that the aforementioned amount was the contractor's claim and, in fact, had not been paid. However, as indicated in the OIOS report, the amount had been paid to the contractor and OIOS has, as recently as 2009, again provided the payment details to the Office of Programme Planning, Budget and Accounts. In February 2009, the Department of Management informed OIOS that the Office of Legal Affairs had engaged an external counsel to carry out a review of the legal issues, including the entire relationship with the contractor. In the opinion of OIOS, the Department of Management and Office of Legal Affairs should have taken urgent action to recover the excess payments, considering the extent of the financial implications for the Organization. Delays in addressing the issue may result in further losses. The issue is currently under review by the Department of Management, Department of Field Support and Office of Legal Affairs.

7. In its audit of the United Nations Office for West Africa (UNOWA) and United Nations support to the Cameroon and Nigeria Mixed Commission (CNMC) (AP2007/560/02 and AP2007/560/03, issued in August 2007), OIOS recommended that the Department of Field Support retroactively approve cases of local procurement conducted with no delegation of authority and review whether UNOWA/CNMC should be granted the delegation of procurement authority at the appropriate level. The Department of Field Support stated that the delegation of procurement authority granted by the Department of Management restricted its sub-delegation of authority to directors of administration and chief administrative officers at field missions. As UNOWA/CNMC had no officers at that level, the issue had been referred to the Department of Management for action. Given the delayed action by the Department of Management, there is a risk that unauthorized personnel are performing procurement functions in the field, contrary to the Financial Regulations and Rules of the United Nations.

8. In its audit of security and safety at the Economic Commission for Africa (ECA) (AA2004/710/02, issued in March 2005), OIOS recommended that ECA set up a mechanism for background checks of candidates selected for security positions in order to ensure the reliability and credibility of ECA security officers. ECA

[2] The overpaid amount of $7.9 million consists of (a) $7.3 million for transportation costs, (b) $0.3 million for in-bulk charges and (c) $0.3 million for warehouse charges.

reported in January 2009 that it had decided not to use the host country services for background checks. While the issue is being addressed, OIOS remains concerned at the security risks posed by the slow pace of implementation of the appropriate measures. OIOS is of the opinion that ECA should liaise with the Department of Safety and Security to ascertain the level of background checks that are conducted for security positions at the various United Nations duty stations with a view to ensuring consistency of practice throughout the United Nations Secretariat.

9. In its audit of information and communications technology (ICT) management at the Economic Commission for Europe (ECE) (AE2005/720/01, issued in January 2006), OIOS recommended that a policy covering all aspects of security of information technology at ECE be developed. This includes periodic reviews of access rights and follow-up of issues of data confidentiality and data retention with the Information and Communications Technology Board at the United Nations Secretariat. OIOS is concerned that, more than three years after their issuance, the recommendations have not yet been fully implemented, thus posing security risks to ICT systems, data and equipment. ECE reported implementing security measures and assessing their systems and indicated that work on a security policy was in progress and would be finalized by September 2009.

10. In its audit of ICT management at the United Nations Conference on Trade and Development (UNCTAD) secretariat (AE2005/340/01, issued in September 2005), OIOS recommended that UNCTAD should, among other things develop a policy covering all aspects of security of information technology and periodically review access rights to ensure their alignment with the security policy. Without such a documented security policy, UNCTAD is exposed to security risks which could compromise the integrity and confidentiality of data. In addition, the lack of a policy that identifies users with the most powerful access rights to ICT systems and data, both within and outside UNCTAD, could raise the risk of unauthorized changes to or even the deletion of vital documents. The UNCTAD secretariat has informed OIOS that its Information and Communications Technology Committee and Deputy Secretary-General and the Information and Communication Technology Service at the United Nations Office at Geneva have finalized the UNCTAD information security policy, which is currently being edited prior to final approval by the Secretary-General of UNCTAD.

11. In the same audit, OIOS recommended that UNCTAD develop a business continuity plan. OIOS is concerned that, four years after the issuance of this recommendation, UNCTAD still has no formal plans which set out procedures to ensure that, in the event of a disaster affecting its computer facilities, UNCTAD will be able to mobilize alternate arrangements for processing data and continue to provide its core services efficiently while the facilities are being properly restored. UNCTAD indicated that all of its network-based data had been backed up offsite and that the target date for the business continuity plan (which would encompass the disaster recovery plan) is the end of 2009, in conjunction with the current business continuity planning exercise that UNCTAD is reported to be conducting with the Department of Management.

12. In its audit of the operations of the Office of the United Nations High Commissioner for Refugees (UNHCR) in Egypt (AR2001/131/02, issued July 2001), OIOS recommended that UNHCR review its policy on refugees in urban areas and provide clearer guidance and criteria for the continual payment of

financial assistance, including that to vulnerable, irregular movers. While UNHCR recently confirmed that finalized guidelines are to be expected in 2009, OIOS is concerned that, five years after their issuance, the recommendations have not yet been fully implemented. The Office emphasizes that without clear guidance and criteria, UNHCR risks incoherence in its policies and a perception of treating country offices unequally in respect of these matters.

13. In its audit of the status of project staff at UNHCR (AR2005/112/01, issued in June 2006), OIOS recommended that UNHCR continue its efforts to fully phase out project staff by discontinuing the employment of personnel under irregular service contracts as there is no legal basis or policy instrument at UNHCR to provide guidance and/or standards for hiring personnel under such arrangements. In response, following a review of legal agreements, UNHCR confirmed that non-staff personnel could be employed in all thematic areas of work, including protection, programme and finance, but could not manage and/or supervise UNHCR regular staff and that functions in the areas of protection, programme and finance could be carried out by personnel administered under additional workforce arrangements. Notwithstanding this explanation, OIOS recommends that UNHCR develop a comprehensive policy on such agreements, defining very specifically the thematic areas in which an additional workforce can be employed. The policy should also provide guidance to field managers on the assessment and management of risks associated with the use of non-UNHCR personnel. OIOS remains concerned that the existing approach to employing personnel may lead to legal complaints.

14. In its post-implementation review of the finance modules of the UNHCR Management System Renewal Project (MSRP) (AR2004/166/03, issued in April 2005), OIOS recommended that UNHCR develop certain key reports required to effectively manage its resources and monitor their use. Some of the key reports required are those that provide budget and expenditure data, from the implementation to accounts levels, of all programmes executed in a country operation, and comprehensive and reliable reports on the procurement undertaken by a business unit. Although UNHCR has informed OIOS that the development of standardized reports is under way, OIOS remains concerned that, four years after its issuance, the recommendation has not yet been fully implemented, thus limiting the ability of UNHCR to effectively manage and monitor its resources.

15. In its audit of the United Nations Research Institute for Social Development (UNRISD) (AE2004/384/01, issued in June 2005), OIOS recommended that the Director of UNRISD, in consultation with its Board and the Department of Economic and Social Affairs, seek a clear mandate for UNRISD and prepare a draft statute with clear objectives and arrangements, given that the Secretary-General's bulletin which establishes the arrangements for UNRISD (ST/SGB/126 and Amend.1) is in many respects no longer relevant. The bulletin as issued was to govern an activity envisaged for a short time and it provided for ad hoc arrangements that do not reflect the current status and activities of the Institute and the provisions relating to the Board.

16. In the same audit, OIOS also recommended that, as part of the establishment of the statute, the Director of UNRISD should review the composition, role and responsibilities of the Board and submit a proposal to the Secretary-General to ensure the accountability of UNRISD to its stakeholders and to clearly establish the role, responsibilities, accountability and term of office of the Director of the

Institute. UNRISD has sent the mandate to the Department of Economic and Social Affairs and awaits the approval and release of the proposed mandate for UNRISD as described above.

17. In its audit of security and safety management at the United Nations Office at Nairobi (AA2004/211/03, issued in October 2005), OIOS recommended that the Office request the Department of Safety and Security to provide guidance on (a) what assistance should be provided to United Nations staff members and their dependents, (b) how this assistance would be incorporated into safety and security duties and (c) what funding was available to support the assistance provided. While the United Nations Office at Nairobi awaits guidance from the Department of Safety and Security in regard to point (a), OIOS is concerned about the length of time it is taking to conclude this matter. Should a serious emergency relating to security and safety arise, the lack of clarity regarding assistance could slow that assistance and possibly endanger staff and their dependents, as well as have a negative impact on the reputation of the United Nations.

IV. Financial implications of recommendations of the Office of Internal Oversight Services

18. Table 2 provides a summary of OIOS recommendations with financial implications for cost avoidance, recovery of overpayments, efficiency gains and other improvements. The last two columns split totals into the following categories:

(a) Estimated value, which includes OIOS estimates of the financial implications arising from cost avoidance, recovery of overpayments, efficiency gains and/or other improvements;

(b) Recognized value, which comprises the actual amount and/or monetized efficiency gains recognized as a result of a recommendation.

19. It should be noted that while the estimated value column includes only financial implications related to recommendations issued during the present reporting period, the figures in the recognized value column may include financial implications related to recommendations issued in previous periods as such values are only recognized when recommendations are implemented satisfactorily.

20. During the reporting period, OIOS identified $48.8 million in estimated cost avoidance, recovery of overpayments, efficiency gains and/or other improvements. The financial implications of similar recommendations that were satisfactorily implemented during the period totalled $31.7 million.

Table 2

Financial implications of OIOS recommendations, 1 July 2008 to 30 June 2009

(United States dollars)

Entity	*Assignment number*	*Description of financial implications*	*Estimated value*	*Recognized value*
DFS	0160/05	Recovery of education grant payment		14 267
	0376/08	Fraudulent claim for moving expenses	7 990	
	0558/06	Recovery of fuel cost	70 000	

Entity	*Assignment number*	*Description of financial implications*	*Estimated value*	*Recognized value*
DFS/DM	AP2008/615/01	Recovery of excessive equipment costs, administrative fees and service charges by vendor	12 377 000	
		Revision of contract management services to UNAMID	6 200 000	
DM	PTF-R003/06	Recovery of financial losses		526 021
DM/OCSS	AH2008/513/03	Savings from rebates, use of online booking tool, post-fare auditing		2 582 000
ECA	0041/06	Recovery of education grant payment		59 402
ICTR	0671/06	Recovery of assignment grant and the residential security allowance		11 506
ICTY	AA2008/270/04	Improved vendor invoicing and recovery of over-invoiced amounts by vendor	10 000	10 000
		Savings from payments to vendor for court transcriptions		42 180
MONUC	AP2007/620/05	Reimbursement from a contractor for damages	56 128	
OCHA	AN2007/590/01	Collection from United Nations agencies for the sharing of common premises	1 358 596	1 173 714
		Recovery of outstanding amounts from defaulting organizations	294 000	
		Recovery of dues from the contractor relating to camp management fees	206 351	112 040
OLA	PTF-R008/08	Recovery of dependency benefits	147 599	
	PTF-R010/08	Recovery of fraudulent expenses	479 000	
UNAMI	AP2006/812/04	Reimbursement for outstanding charges		468 606
UNHCR	AR2006/112/03	Refund from an implementing partner for overstatement of project expenditures		18 870
	AR2006/121/04	Reimbursement of tax refunds received by some staff members for 2003 and 2004		438 383
	AR2006/131/05	Reimbursement from an implementing partner of unspent funds for transportation of refugees		157 000
	AR2007/110/01	Reimbursement from an implementing partner for damaged UNHCR vehicles		1 700
	AR2007/110/02	Recovery of unspent funds from an implementing partner		24 000
	AR2007/111/01	Recovery of overpaid special operational living allowance		3 600
		Recovery of overpaid daily subsistence allowance		856
	AR2007/113/01	Renegotiation of mobile phone service contract and reallocation of mobile phones to staff	18 000	18 000
	AR2007/113/03	Recovery of overpayment of daily subsistence allowance		9 500
		Recovery of overpayment of daily subsistence allowance		1 600
		Recovery of unauthorized travel expenditure		3 300

Entity	*Assignment number*	*Description of financial implications*	*Estimated value*	*Recognized value*
	AR2007/115/01	Recovery of overpaid daily subsistence allowance for medical evacuation travel cases	5 000	
	AR2007/121/02	Recovery of overpayment to a staff member for the use of a private vehicle for official purposes	2 000	830
		Reimbursement from the Government for value-added tax paid since 2001	1 000 000	
		Reimbursement from an implementing partner for the theft of a UNHCR vehicle and laptop	9 000	
	AR2008/121/01	Gradual phasing down of UNHCR funding	200 000	200 000
		Reimbursement of value-added tax	1 500	1 500
UNIFIL	AP2008/672/09	Reduction in mission requirements	24 900 000	24 900 000
UNJSPF-IMS	AS2006/801/01	Recovery of delinquent tax claims	1 300 000	500 000
UNMEE	AP2008/624/04	Retention/recovery of financial assessments recommended by Local Property Survey Board /Headquarters Property Survey Board	29 000	
UNOCI	AP2007/640/16	Recovery of overpayment to bidder	37 477	
UNOG	0609/08	Recovery of fraudulent education grant payment	65 910	
UNOMIG	AP2007/600/04	Reduction of air operations for a two-year period		454 000
Total			**48 774 551**	**31 732 875**

V. Reports issued during the reporting period

21. During the 12-month period from 1 July 2008 to 30 June 2009 OIOS issued 390 oversight reports to programme managers, 12 reports to the General Assembly and 59 closure reports. Table 3 indicates the subject of each report.

22. Pursuant to paragraph 1 (c) of General Assembly resolution 59/272, Member States have access to OIOS reports, upon request (the full titles of all OIOS reports are available at http://www.un.org/Depts/oios).

Table 3
Reports issued during the period from 1 July 2008 to 30 June 2009

A. Reports to the General Assembly

Symbol	*Date*	*Subject*
A/63/221	22 September 2008	In-depth evaluation of the Office of Human Resources Management: "Key objectives remain unachieved: the Office of Human Resources Management faces significant challenges"
A/63/266	11 August 2008	Comprehensive audit of the capital master plan
A/63/268	22 September 2008	Review of results-based management at the United Nations: "Results-based management at the United Nations has been an administrative chore of little value to accountability and decision-making"

Symbol	*Date*	*Subject*
A/63/379	26 September 2008	Comprehensive management audit of the Department of Safety and Security: "Governance and coordination issues need to be addressed as a priority to strengthen the Department of Safety and Security to effectively mitigate the security risks facing the United Nations"
A/63/668	2 January 2009	Audit of the use of extraordinary measures for the African Union-United Nations Hybrid Operations in Darfur: "The extraordinary measures were not effective in facilitating the deployment of the African Union-United Nations Hybrid Operation in Darfur and exposed the United Nations to high financial and reputation risks"
A/63/713	9 February 2009	Programme evaluation of the performance and the achievement of results by the United Nations Operation in Côte d'Ivoire: "Aspects of the Ouagadougou Agreement are impacting the mission's overall achievement of results, however, its presence remains critical to the peace process"
A/63/837	28 April 2009	Audit of the Secretariat's structure for managing and sustaining peacekeeping operations: "The Secretariat is yet to develop the necessary governance and accountability mechanisms to ensure effectiveness and accountability in peacekeeping operations"
A/64/63 and Corr.1	26 February 2009	Strengthening the role of evaluation and the application of evaluation findings on programme design, delivery and policy directives: "While evaluation is playing a positive role in improving performance, overall evaluation capacity of the Secretariat continues to be inadequate"
E/AC.51/2009/2	2 April 2009	Evaluation of United Nations support for the least developed countries, landlocked developing countries, small island developing States and Africa: "Misalignment between expectations, capacities and accountability arrangements hinders programmatic focus and attainment of results"
E/AC.51/2009/3	9 April 2009	Triennial review of the implementation of recommendations made by the Committee for Programme and Coordination at its forty-sixth session on the in-depth evaluation of political affairs
E/AC.51/2009/4	26 March 2009	Triennial review of the implementation of recommendations made by the Committee for Programme and Coordination at its forty-sixth session on the thematic evaluation of knowledge management networks in the pursuit of the goals of the United Nations Millennium Declaration
E/AC.51/2009/5	10 February 2009	Thematic evaluation of lessons learned: protocols and practices: "Learning lessons for improving organizational efficiency and effectiveness is weak"
E/AC.51/2009/6	9 April 2009	Thematic evaluation of United Nations coordinating bodies: "Coordinating bodies add value in aligning policies and sharing information, but are less effective in coordinating programme delivery and strengthening organizational performance"

B. Reports to programme managers[1]

Entity	*Assignment number*	*Subject*
DESA	0202/09	Investigation of a criminal conviction of a staff member assigned to United Nations Headquarters
	AN2008/540/01	Audit of the management of the Office of the Special Adviser on Gender Issues (OSAGI) and the Division for the Advancement of Women: "OSAGI and Division for the Advancement of Women's programme of work needs consolidation and overall review"
DFS	0003/07	Sexual exploitation and assault by peacekeepers deployed with MONUC (contingent report)
	0007/09, 0008/09, 0009/09, 0011/09, 0012/09, 0013/09, 0014/09, 0015/09, 0016/09, 0017/09, 0018/09, 0019/09, 0020/09, 0021/09 and 0023/09	Investigation of the fraudulent use of telephone PIN codes by personnel at UNMIS
	0032/07	Possession of illegal narcotics by a peacekeeper formerly at UNMIL (contingent report)
	0043/08	Sexual exploitation and abuse of a minor by a peacekeeper at UNOCI (contingent report)
	0072/08	Investigation of alleged sexual exploitation and abuse of minors by peacekeepers deployed with MONUC
	0089/08	Possible sexual assault by a peacekeeper deployed with the former UNMEE and the subsequent failure of the contingent commanders to report misconduct as required (contingent report)
	0106/09	Investigation of unauthorized use of a United Nations vehicle and possible sexual exploitation of minors by a staff member at MINUSTAH
	0109/07	Investigation of sexual abuse by peacekeepers deployed with MONUC
	0133/08	Fraudulent travel expense documents submitted by military officers deployed with UNMEE (contingent report)
	0147/08	Sexual abuse of a minor by a peacekeeper formerly deployed with UNMIL (contingent report)

[1] In pursuance of General Assembly resolution 59/272, the annual reports of OIOS contain titles and brief summaries of all reports issued by the Office during the reporting period, with subtitles added to audit reports since August 2008 and to all inspection and evaluation reports.

Entity	*Assignment number*	*Subject*
	0154/07	Investigation of sexual exploitation by staff members at UNOCI
	0160/05	Investigation of education grant fraud by a staff member at the United Nations Office at Nairobi
	0165/07	Investigation of gold trafficking and general misconduct by a former staff member at UNMIL
	0171/09	Sexual exploitation and abuse of minors by peacekeepers deployed with MONUC (contingent report)
	0181/08	Attempted sexual exploitation by peacekeepers deployed with MONUC (contingent report)
	0181/09	Investigation of failure by a senior staff member to report misconduct at the former UNMEE
	0189/06	Investigation of sexual harassment against a staff member at UNMIL
	0207/08	Sexual abuse of a minor by peacekeepers deployed with UNOCI (contingent report)
	0211/08	Investigation of conflict of interest of a staff member at UNMIK
	0227/08	Possible procurement irregularities at UNMIK (advisory report)
	0233/07	Investigation of sexual exploitation by two UNPOL officers formerly deployed with UNMIL
	0277/07	Investigation of alleged exploitation of natural resources by United Nations military observers in the Democratic Republic of the Congo
	0310/05 (BIS)	Alleged entitlement fraud at MONUC (advisory report)
	0359/07	Improper conduct by employees of a United Nations contractor at UNMIS (advisory report)
	0365/07	Investigation of claims of a staff member receiving free airline tickets at UNMIK
	0369/08	Investigation of threats issued by a former staff member at UNMIL
	0376/08	Investigation of a fraudulent moving expense claim submitted by a staff member at United Nations Headquarters

Entity	*Assignment number*	*Subject*
	0380/08	Investigation of the possession of counterfeit banknotes by a UNPOL officer deployed with UNOCI
	0382/08	Sexual exploitation and abuse of a minor by a peacekeeper deployed with MONUC (contingent report)
	0383/08	Sexual exploitation and abuse by peacekeepers deployed with MONUC (contingent report)
	0385/07 (BIS)	Sexual exploitation and abuse by peacekeepers at UNOCI (contingent report)
	0396/08	Lack of proactive measures to prevent sexual exploitation and abuse at MONUC (advisory report)
	0463/07	Investigation of misappropriation of funds by staff members at MONUC
	0468/07	Possible sexual exploitation of a minor by a peacekeeper formerly deployed with MONUC (contingent report)
	0469/07	Investigation of misconduct by a staff member at MONUC
	0481/06	Sexual exploitation and abuse by peacekeepers deployed with UNMIL (contingent report)
	0512/05	Investigation of sexual exploitation and abuse by a staff member at MONUC
	0512/05 (BIS)	Employment of casual daily workers at MONUC (advisory report)
	0528/07	Sexual exploitation implicating peacekeepers deployed with MONUC (contingent report)
	0558/06	Investigation of fuel fraud by staff members at UNOCI
	0578/06	Investigation of alleged sexual exploitation and abuse of a minor by a peacekeeper at UNMIS
	0629/07	Investigation of alleged irregularities in procurement exercises at UNMIK
	0630/07	Recruitment irregularities at UNMIK (advisory report)
	0634/06	Sexual abuse by a peacekeeper at MONUC (contingent report)
	0641/07	Investigation of sexual exploitation and physical assault by a peacekeeper at MONUC

Entity	*Assignment number*	*Subject*
	0647/06	Investigation of alleged rape of a minor by a United Nations Volunteer at MONUC
	0647/07	Investigation of misconduct involving smuggling of uncut diamonds by a former United Nations Volunteer deployed with MONUC
	0661/07	Investigation of alleged sexual exploitation and abuse of minor girls at MINUSTAH
	0700/06	Investigation of sexual exploitation and abuse of minors by peacekeepers at MONUC
	0710/06	Investigation of the abduction and assault of a minor by a national staff member at UNMIS
	0746/06	Fraudulent use of telephone PIN codes at UNMIS (advisory report)
	0779/06	Investigation of possible sexual exploitation of female staff by a staff member at UNMIS
	0868/06	Investigation of assault by a staff member at UNMIL
	0143/08	Sexual abuse by a peacekeeper at MONUC (contingent report)
	AP2007/600/08	Audit of the effectiveness of local committees on contracts at peacekeeping missions: "Improvements are needed to ensure the Local Committee on Contracts in peacekeeping missions comply more consistently with the provisions of the Procurement Manual"
	AP2008/615/02	Audit of the human resources management for peacekeeping operations: recruitment, placement and retention of staff: "Comprehensive human resources strategy is needed to meet the increasing staffing requirements and reduce the high vacancy rates in peacekeeping missions"
	AP2008/615/03 and AT2008/615/01	Risk assessment of the Department of Field Support
DFS/DPKO/DM	PTF-R007/08	Strategic fuel reserves at MONUC
DFS/UNLB	AT2007/610/02	Audit of the Galileo system at UNLB
DGACM	0001/09, 0002/09, 0259/08, 0291/08 and 0310/08	Investigation of misuse of information and communications technology resources by a staff member

Entity	*Assignment number*	*Subject*
	AT2008/550/01	Audit of information and communications technology governance and security at the Department for General Assembly and Conference Management: "Deviations from established procedures and methods, although pre-approved, limited the ability of DGACM to ensure effective monitoring of information and communications technology systems development within originally envisioned budgets and time frame"
DM	0005/08	Investigation of alleged forgery and misuse of United Nations documents, information, communications and technology resources by a staff member at United Nations Headquarters
	0052/09	Possible abuses in the management and dispensation of controlled substances in the United Nations Medical Services Division (advisory report)
	0064/09	Involvement of suspended vendor and former staff member in procurement irregularities at UNMIS (previously PTF Case No. 029/06) (advisory report)
	0176/08, 0237/08, 0240/08, 0242/08, 0246/08, 0251/08, 0255/08, 0261/08, 0262/08, 0266/08, 0267/08, 0268/08, 0271/08, 0272/08, 0274/08, 0288/08, 0303/08, 0304/08, 0306/08, 0309/08, 0316/08, 0321/08, 0322/08, 0325/08 and 0326/08	Investigation of misuse of information and communications technology resources by a staff member at United Nations Headquarters
	0211/08	Possible procurement irregularities by a vendor at UNMIK (advisory report)
	0277/08, 0313/08, 0314/08, 0317/08, 0318/08 and 0320/08	Investigation of misuse of information and communications technology resources by a staff member in the Department of Management
	0400/01	United Nations vendor (advisory report)
	AC2008/514/03	Audit of the value engineering process of the Capital Master Plan: "Value engineering has been applied effectively but may not prove sufficient to bring the Capital Master Plan back within budget"
	AC2008/514/04	Audit of the Capital Master Plan project budgeting and financial control: "Controls over payments have been effective but opportunities exist for improving management information"

Entity	*Assignment number*	*Subject*
	AC2008/514/06	Audit of security provisions applied to staff, site and assets during the execution of the Capital Master Plan: "Security and safety considerations are an integral part of the Capital Master Plan, however, further steps should be taken to improve the level of coordination between the Office of the Capital Master Plan, the Department of Safety and Security and host country authorities"
	AC2008/514/08	Audit of the provision of alternative offices, storage and other facilities during the execution of the Capital Master Plan
	AH2007/510/04	Risk assessment of the Department of Management
	IED-COM-08-002	Integrated Monitoring and Documentation Information System (IMDIS) compliance, Programme performance documentation status: key IMDIS records as at end-September 2008
	IED-COM-09-001	Programme performance documentation status: Key IMDIS records as at 15 January 2009
DM/DPI/ DSS/Ethics Office	AH2007/510/05	Audit of the gifts management system at United Nations Headquarters: "Management of gifts needs to be strengthened to prevent loss and mitigate reputational risk to the Organization"
DM/EOSG	AH2007/513/05	Audit of selected outsourced activities in the Information Technology Services Division (ITSD): "Control weaknesses in the procurement and management of certain outsourced activities in ITSD"
DM/OLA	PTF-R005/08	Investigation of a company
	PTF-R011/08	Air charter contracts and company agents (interim report)
DM/OLA/ UNIFEM/ UNDP	PTF-R009/08	Iraq project, a United Nations staff member and embezzlement and conversion of United Nations funds
DM-OCSS	AH2006/513/07	Audit of the information and communications technology strategic systems planning and governance structures at the United Nations Secretariat: "The current governance structure over information and communications technology operations is not adequate to ensure that strategic systems planning is carried out effectively and efficiently"
	AH2008/513/03	Audit of the contract between the United Nations and the American Express Travel Related Company Inc. (AMEX) for the provision of travel management services: "OIOS was unable to obtain assurance that the contract with AMEX was in the best interest of the United Nations because the procurement process lacked transparency and insufficient management controls rendered the contract's cost containment provisions ineffective"

Entity	*Assignment number*	*Subject*
DPI	AN2008/580/01	Audit of the role of the Department of Public Information in information dissemination through the Internet: "Strategic management and governance for the provision of web communications services needs strengthening"
	IED-09-001	Inspection of results-based management practices in the Department of Public Information: "Structural and procedural constraints limit the applicability of results-based management at the Department of Public Information"
	0263/08	Investigation of misuse of information and communications technology resources by a staff member at United Nations Headquarters
DPKO	AP2007/600/01	Audit of the management of United Nations police operations: "Development of a comprehensive doctrine will increase the effectiveness of United Nations police operations"
	AP2007/600/07	Horizontal audit of the procurement of core requirements in peacekeeping missions: "Improvements needed to ensure peacekeeping missions comply more consistently with key elements of the delegation of authority to purchase core requirements"
	AP2007/600/09	Audit of the administration of the Department of Peacekeeping Operations, the Department of Field Support and the Department of Political Affairs trust funds: "There are opportunities to improve guidance and reporting on trust fund administration"
	AP2008/600/02	Risk assessment of the Department of Peacekeeping Operations
DSS	0045/09, 0046/09, 0047/09 and 0531/07	Investigation of misrepresentations by a staff member at the United Nations Office at Nairobi
	0104/07	Investigation of abuse of authority by a staff member at UNMIS
	0236/08, 0238/08, 0241/08, 0244/08, 0250/08, 0252/08, 0256/08, 0302/08, 0341/08 and 0378/08	Investigation of misuse of information and communications technology resources by a staff member at United Nations Headquarters
ECA	0041/06	Investigation of irregular payment of education grant to a former staff member at ECA
	AA/2008/710/08	Audit of the use by ECA of funds from the Department for International Development of the Government of the United Kingdom of Great Britain and Northern Ireland: "Project management needs to be improved to ensure that projects are delivered in a timely manner and meet donor expectations"

Entity	*Assignment number*	*Subject*
	AA2008/710/01	Audit of the adequacy of administrative arrangements at the African Institute for Economic Development and Planning
	AA2008/710/05	Audit of the Initiative for Central Africa: natural resources and trade flows in the Great Lakes region funded by the Department for International Development: "Although the expenditures were incurred for their intended purpose and in accordance with United Nations Regulations and Rules, weak project management resulted in failure to ensure that the projects were delivered in a timely manner"
	AA2008/710/06	Audit of the Initiative for Central Africa: cross-border trade and investment in Central Africa, 2006-2009, funded by the Shell Foundation: "Although the expenditures were incurred for their intended purpose and in accordance with United Nations Regulations and Rules, weak project management resulted in failure to ensure that the projects were delivered in a timely manner"
	AA2008/710/07	Audit of the use by ECA of funds from the Netherlands Minister for Development Cooperation: "Project management needs to be improved to ensure efficiency and effectiveness of project delivery"
	AA2008/710/09	Audit of the use by ECA of funds from the Ministry of Foreign Affairs of Finland: "The financial control environment needs to be strengthened to facilitate timely completion of projects"
	AA2008/710/10	Audit of the use by ECA of funds from the German Agency for Technical Cooperation: "Project expenditures were not always covered by the memoranda of understanding"
ECA/DM/OLA	PTF-R008/08	Procurement operations at ECA and two ECA staff members
ECE	0846/06	Possible favouritism towards consultants at ECE (advisory report)
	AE2008/720/01	Audit of ECE strategic planning and monitoring: "The ECE secretariat complies with the United Nations normative framework for programme planning, budgeting and monitoring but is yet to sufficiently link this framework to the programmes of work of its sectoral committees"
EOSG	0503-08	Investigation of possible misconduct by a staff member at ESCWA
ESCWA	AA2007/750/01	Risk assessment of ESCWA
Ethics Office	AH2008/515/01	Risk assessment of the Ethics Office
ICTR	0042/08	Investigation of improper favour and benefit received from a United Nations vendor by a staff member at ICTR
	0042/08	Travel Unit at ICTR (advisory report)

Entity	*Assignment number*	*Subject*
	0085/06	Possible procurement irregularities at ICTR (advisory report)
	0183/07	Investigation of misrepresentation by a staff member at ICTR
	0485/05	Registered vendor at ICTR (advisory report)
	0617/08	Misrepresentation by a staff member at ICTR
	0671/06	Investigation of fraudulent assignment grant and residential security allowance claims by a staff member at ICTR
	AA2008/260/02	Audit of ICTR completion strategy: "Insufficient attention was given to monitoring the measures introduced for improving trial management and staff retention"
ICTY	AA2008/270/01	Audit of ICTY completion strategy: "While ICTY has effectively marshalled its resources to achieve the completion strategy, it is unlikely to meet the original target dates of 2008 and 2010 for completing trials and appeals, respectively, given the impact of external factors"
	AA2008/270/03	Audit of ICTY Victims and Witnesses Section: "Gaps in psychological support and counselling and post-testimony follow-up should be addressed to ensure the effectiveness of support provided to witnesses"
	AA2008/270/04	Audit of language services at ICTY: "Effectiveness of language services could be improved through better coordination and prioritization of resources and activities"
MINURCAT	AP2008/636/02	Audit of the recruitment of international staff at MINURCAT: "The vacancy rate remained high in spite of the deployment of a recruitment task force to expedite recruitment"
	AP2008/636/01	Risk assessment of MINURCAT
	AP2008/636/03	Audit of temporary duty assignments at MINURCAT: "Records did not adequately substantiate the suitability of staff on temporary duty assignments"
MINUSTAH	AP2008/683/01	Audit of financial management of projects at MINUSTAH: "Internal controls relating to financial management of projects at MINUSTAH were inadequate and ineffective, resulting in a high and unmitigated risk of executing agencies mismanaging project advances"
	AP2008/683/02	Audit of planning of logistical support for major activities at MINUSTAH: "The Mission's logistics support plan needs to be updated, taking into account critical activities mentioned in the relevant Security Council resolutions"
	AP2008/683/06	Audit of fuel management at MINUSTAH: "Urgent need to expedite the processing of long-term contracts for ground and aviation fuel, as well as strengthen controls over fuel management"

Entity	*Assignment number*	*Subject*
	AP2008/683/07	Audit of travel services at MINUSTAH: "No major weaknesses were found that compromised the overall system of internal control"
	AP2008/683/09	Risk assessment of MINUSTAH
MONUC	AP2007/620/03	Audit of contingent-owned equipment at MONUC: "Unsatisfactory management arrangements have prevented MONUC from adequately overseeing contingent-owned equipment activities"
	AP2007/620/05	Audit of transport operations at MONUC
	AP2007/620/06	Audit of the supply of food rations and combat ration packs at MONUC: "MONUC combat ration pack contractor has not maintained operational stocks in accordance with contract terms"
	AP2007/620/11	Audit of the United Nations police at MONUC: "Police operations were generally effective but opportunities for improvement exist"
	AP2007/620/15	Audit of the execution of the delegation of authority to MONUC to procure core requirements
	AP2008/620/01	Audit of the Conduct and Discipline Unit of MONUC: "Investigative capacity is insufficient to address the backlog of cases"
	AP2008/620/04	Audit of the management of national staff grievances at MONUC: "The procedures for recording and addressing national staff grievances are not adequate"
	AP2008/620/09	Risk assessment of MONUC
	AP2008/620/10	Audit of the maintenance of airfields at MONUC: "The inter-agency services agreement with the International Civil Aviation Organization was not effectively used to ensure that airfields conform to relevant quality standards"
	AP2008/620/11	Audit of rental of premises at MONUC: "Internal control weaknesses hampered the effective management of rental premises"
	AP2008/620/13	Audit of expendable inventory management: "Internal control deficiencies were noted in recording and managing information in the Galileo system and in the conduct of physical inventories"
	AT2008/620/01	Audit of information and communications technology governance, strategic management and security at MONUC: "Missing controls in the mechanisms in place for governance, strategic management, and security of information and communications technology put the system at risk of ineffectiveness"
OCHA	0609/08	Investigation of entitlement fraud
	AN2007/590/01	Audit of OCHA Sudan Country Office

Entity	*Assignment number*	*Subject*
	AN2008/590/01	Audit of the management of trust funds supporting OCHA: "Weaknesses in financial planning and cash flow management need to be immediately addressed"
	AN2008/590/05	Audit of the OCHA Juba Initiative Project in the Sudan: "Administrative and financial oversight over the project was weak due to inadequate internal controls"
	AN2009/590/01	Inter-agency risk assessment of Myanmar
OCHA/ OPPBA	AN2007/590/02	Audit of the OCHA Central Emergency Response Fund: "OCHA and OPPBA need to urgently address weaknesses in the financial management of Central Emergency Response Fund in order to strengthen internal controls"
OHCHR	AE2008/336/01	Audit of the OHCHR Regional Office for South-East Asia in Bangkok: "Strategic planning and results-based management need to be strengthened to install a human rights-based approach in South-East Asia"
	AE2008/336/02	Audit of the OHCHR Cambodia country office: "Planning and monitoring of the Water and Sanitation Project is critical to ensure its success"
OHRLLS/ OSAA	AN2008/860/01	Audits of OHRLLS and OSAA: "Need for review of the programmatic structures of OHRLLS and OSAA, and strengthening of programme and human resource management"
OICT	0053/08	Retention of records of the Information Technology Services Division (advisory report)
	0081/05	Preservation and archiving of information and communications technology data and resources (advisory report)
OSAA	AN2008/840/01	Audit of the Office of the Special Adviser on Africa (combined with AN2008/860/01): "Need for review of the programmatic structures of OHRLLS and OSAA, and strengthening of programme and human resource management"
PBSO	IED-08-06	Independent evaluation of the peacebuilding fund: "Fund fills clear niche and has seen early results but must become speedier, more efficient and more strategic to fulfil its vision"
UNAMA	AP2007/630/03	Audit of transport activities at UNAMA
	AP2007/630/04	Audit of construction and use of staff accommodation at UNAMA: "Significant improvements needed in the management of the construction and use of staff accommodation"
	AP2007/630/06	Audit of the Local Committee on Contracts at UNAMA

Entity	*Assignment number*	*Subject*
	AP2008/630/01	Audit of the execution of the delegation of authority to UNAMA to procure core requirements
	AP2008/630/02	Audit of cash management at UNAMA: "Internal controls were not adequate, resulting in risk of errors"
	AP2008/630/03	Audit of procurement management at UNAMA: "Non-compliance with the Procurement Manual resulted in deficiencies in the procurement process"
	AP2008/630/04	Audit of the medical insurance plan at UNAMA: "Internal controls over the administration of the medical insurance plan were inadequate"
	AP2008/630/05	Risk assessment of UNAMA
UNAMI	AP2007/812/07	Audit of the Local Committee on Contracts at UNAMI: "Operational improvements, including better tracking of recommendations, are needed to ensure that the Committee is a more effective procurement control"
	AP2008/812/05	Audit of recruitment at UNAMI: "A 50 per cent vacancy rate has had significant impact on UNAMI operations"
	AP2008/812/06	Audit of procurement at UNAMI: "Deficiencies in internal controls has resulted in ineffective procurement"
UNAMID	AP2008/634/01	Risk assessment of UNAMID
	AP2008/634/02	Audit of safety and security operations at UNAMID: "Security precautions and preparations at UNAMID are not commensurate with the risks associated with a mission that is operating under security phase IV"
UNCC	AE2008/820/01	Audit of claim payments of UNCC: "Award payments were correctly determined and records of claim payments were adequately kept"
UNCCD	AA2008/242/01	Audit of financial management at UNCCD: "Urgent action is needed to ensure sustainable funding for the UNCCD secretariat"
UNCTAD	AE2007/341/01	Audit of the Automated System for Customs Data (ASYCUDA) programme of UNCTAD: "Mismanagement and weak internal controls do not provide reasonable assurance that programme objectives were achieved in full compliance with applicable regulations and rules"
	0094/09	Investigation of issuance of fraudulent documents to officials of Member States by a staff member at UNCTAD, Geneva
UNCTAD/ DM/UNOG	PTF-R006/08	ASYCUDA programme of UNCTAD
UNDP/DFS	0084/08	Investigation of entitlement fraud by a United Nations Volunteer at UNMIK and UNMIS

Entity	*Assignment number*	*Subject*
	0105/09	Investigation of sexual exploitation and abuse by a United Nations Volunteer at MINUSTAH
UNEP	AA2008/220/01	Audit of financial performance of the UNEP Mediterranean Action Plan: "A funding strategy needs to be developed to ensure that the Mediterranean Action Plan delivers on its programme of work"
	IED-09-002	Evaluation of implementation by the secretariat of the Environmental Management Group of the Secretary-General's commitment to move the United Nations towards climate-neutrality: "Climate neutrality cannot be reconciled with inaction on travel, the largest source of United Nations emissions"
UNFCCC	AA2008/241/01	Audit of the adequacy of arrangements for the implementation of the clean development mechanism by UNFCCC: "Governance measures were not adequate to mitigate reputational and other risks"
UNFIP	AN2008/522/01	Audit of the management of UNFIP: "Role of UNFIP in partnerships needs to be determined within a comprehensive framework that should guide, monitor and oversee the partnerships undertaken by the United Nations"
UN-Habitat	AA2007/250/01	Audit of UN-Habitat financial management
UNHCR	AP2008/131/02	Audit of UNHCR operation for Iraqi refugees in the Syrian Arab Republic: "Challenges in recruiting and retaining qualified staff posed significant risks to the operation"
	AR2007/112/02	Audit of UNHCR operations in Kenya: "Delay in appointing the Regional Representative combined with the heavy influx of refugees led to inadequate oversight of the programme, resulting in serious weaknesses and shortcomings"
	AR2007/113/03	Audit of UNHCR operations in South Africa
	AR2007/115/01	Audit of UNHCR operations in Khartoum and Eastern Sudan: "Significant weaknesses in internal control and relationships with implementing partners limited effective programme delivery"
	AR2007/115/02	Audit of UNHCR operations in Southern Sudan: "UNHCR needs to establish systematic monitoring of operating costs and take urgent steps to address the stockpiling of non-food items"
	AR2007/121/02	Audit of UNHCR operations in the Russian Federation
	AR2007/131/03	Audit of UNHCR operations in Iraq (Amman Office): "Weak internal controls over programme management require immediate corrective action"
	AR2007/141/02	Audit of UNHCR Liaison Office in Manila: "Embezzlement of UNHCR funds remained undetected for a long period due to weaknesses in internal control"

Entity	*Assignment number*	*Subject*
	AR2007/160/07	Risk assessment of UNHCR
	AR2007/161/03	Audit of UNHCR Headquarters Asset Management Board: "The overall governance and functioning of the Headquarters Asset Management Board is adversely affected by imbalances in its composition and the lack of capacity for monitoring and policy development"
	AR2008/110/04	Audit of UNHCR recruitment process for national staff in the Democratic Republic of the Congo: "Inadequate monitoring of recruitment actions resulted in unnecessary delays of more than one year in filling key posts"
	AR2008/112/02	Audit of UNHCR operations in Uganda: "While the 'cluster approach' generally achieved its objectives, there are lessons to be learned to improve its effectiveness in the future"
	AR2008/112/03	Audit of UNHCR operations in the United Republic of Tanzania: "Gaps in long-term fleet planning for the repatriation of refugees, as well as lack of proper coordination between the field and headquarters on redeployment of used vehicles, resulted in unnecessary spending of $1 million for rental of buses and trucks"
	AR2008/113/01	Audit of UNHCR operations in Malawi: "Immediate attention is needed in programme management owing to weak financial monitoring of projects and inadequate internal controls at implementing partners"
	AR2008/115/02	Audit of UNHCR procurement activities in Khartoum and Eastern Sudan: "Weak risk management and internal controls affected the efficiency of procurement functions in the UNHCR Representation Office, Khartoum"
	AR/2008/121/01	Audit of UNHCR operations in Romania: "UNHCR should learn lessons from the Uzbek operation and ensure that they are not repeated during the upcoming project to establish an evacuation transit centre in Timisoara"
	AR2008/131/07	Audit of UNHCR operations in Southern Iraq
	AR2008/131/09	Audit of UNHCR repatriation programme in Mauritania: "UNHCR needs to investigate the failure by the representation in Mauritania to ensure that a competent implementing partner was selected and to monitor its activities"
	AR2008/147/01	Audit of UNHCR operations in Thailand: "Corrective action is required to address the weaknesses in internal control over procurement and asset management"
	AR2008/162/02	Audit of UNHCR human resources (PeopleSoft) module: "Procedures and controls over input, processing and output of data and information need to be strengthened to ensure the quality and reliability of management information produced by the human resources management system"

Entity	*Assignment number*	*Subject*
	AR2008/166/01	Audit of UNHCR information technology security relating to PeopleSoft applications: "UNHCR is yet to establish a comprehensive information security policy"
UNIDIR	AN2007/385/01	Audit of UNIDIR: "The Institute has taken critical steps to improve its financial situation and streamline its programme of work, but it needs to strengthen its governance mechanisms and improve compliance with United Nations Regulations and Rules"
UNIFIL	AP2007/672/04	Audit of the Local Committee on Contracts at UNIFIL
	AP2008/672/01	Audit of UNIFIL air operations: "Lack of formalization and implementation of policies in the areas of air operations could impede economical use by UNIFIL of air assets and air safety"
	AP2008/672/02	Audit of the recruitment of national staff at UNIFIL: "Internal controls over the recruitment and promotion of national staff were not adequate"
	AP2008/672/05	Audit of ground transport at UNIFIL: "Inadequate mechanisms in determining the vehicle fleet levels of spare parts for operational requirements"
	AP2008/672/06	Audit of fuel management at UNIFIL: "The mission lacks effective internal control mechanisms over the management of fuel"
	AP2008/672/09	Audit of UNIFIL marine operations: "Procedures and performance standards for United Nations maritime operations are not yet fully developed"
UNIOSIL	AP2008/622/01	Audit of the liquidation of UNIOSIL: "UNIOSIL liquidation planning was not fully effective to ensure a smooth transition to the follow-on mission in Sierra Leone and operational internal controls needed improvement"
UNJSPF	AS2008/800/01	Audit of the efficiency, effectiveness and quality of services provided to beneficiaries by UNJSPF: "The overall high quality of service provided to beneficiaries by UNJSPF could be further enhanced through increased accountability for the benefit payment process, effective communication, efficient use of staff resource capacity and increased automation of processes"
	AS2008/800/04	Audit of the UNJSPF two-track system: "The administration of the two-track features of the pension adjustment system generally complied with established policies and objectives but could be further enhanced through streamlined and automated processes, clearly documented procedures and the establishment of clear criteria and benchmarks"
	AS2009/800/01	2009 comprehensive risk assessment of UNJSPF
	AT2008/800/01	Audit of PENSYS and document imaging system: "Additional controls are needed to increase efficiency and security of the pension administration system"

Entity	*Assignment number*	*Subject*
UNMEE	AP2008/624/04	Audit of property management at UNMEE: "Prudent asset management and accurate information in inventory control are essential to effective liquidation"
	AP2008/624/05	Comprehensive audit of UNMEE liquidation activities: "The Mission's liquidation activities were not organized in a manner that would maximize output"
	AP2008/624/06	Audit of UNMEE liquidation planning and progress: "UNMEE liquidation plan was not finalized and there were no clear timelines for the completion of the established liquidation tasks"
UNMIK	AP2007/650/11	Audit of the execution of the delegation of authority to UNMIK to procure core requirements
	AP2008/650/01	Audit of trust fund support to UNMIK: "There were opportunities for further improvements, particularly in the implementation of delegation of authority, planning, monitoring and reporting of trust fund activities"
UNMIL	AP2007/626/04	Audit of patrolling by United Nations military observers at UNMIL: "Logistical support for UNMIL military observers needs improvement"
	AP2007/626/06	Audit of the supply and management of food rations at UNMIL: "UNMIL needs to strengthen cold chain management and ensure hygienic storage of rations"
	AP2007/626/13	Audit of expendable inventory management at UNMIL: "Internal controls over expendable inventory were inadequate"
	AP2007/626/17	Audit of the United Nations police at UNMIL: "Police components did not always fully comply with post-arrival requirements and tests"
	AP2008/626/01	Audit of the Conduct and Discipline Unit at UNMIL: "Focus on preventative measures may improve the state of discipline in UNMIL"
	AP2008/626/08	Audit of the provision of medical services at UNMIL: "Poor governance impacted compliance with internationally accepted medical facility operating procedures"
UNMIS	AP2007/632/03	Audit of entitlements and allowances of military personnel at UNMIS
	AP2007/632/13	Audit of security management at UNMIS: "UNMIS did not consistently implement critical security policies and guidelines"
	AP2008/632/01	Audit of the implementation of quick-impact projects at UNMIS: "Improvements in monitoring and evaluating quick-impact projects needed to ensure timely completion"
	AP2008/632/03	Audit of the management of vacancy rates at UNMIS: "Delays in the recruitment process and high staff turnover contributed to the high vacancy rates in UNMIS"

Entity	*Assignment number*	*Subject*
	AP2008/632/05	Risk assessment of UNMIS
	AP2008/632/07	Audit of local procurement management at UNMIS: "Controls over acquisition planning and requisitioning process need improvement to ensure more economical procurement"
	AP2008/632/11	Audit of the provision of medical services at UNMIS: "UNMIS medical support structure needs to be adjusted for a more optimal and cost-effective use of medical resources, which could result in savings to the Organization of approximately $7 million"
	AP2008/632/12	Audit of ground fleet management at UNMIS: "Lack of management capacity has impacted the work of the Transport Section"
	AP2008/632/13	Audit of the management of waste disposal and environmental protection activities at UNMIS: "UNMIS had been generally disposing of waste in accordance with prescribed procedures, but some improvements are needed"
	AP2008/632/14	Audit of the use of United Nations Volunteers at UNMIS: "The United Nations Volunteers programme had not been evaluated to determine its effectiveness in supporting peacekeeping operations"
UNMIT	AP2008/682/01	Audit of financial management at UNMIT: "Internal controls are generally adequate but improvements needed receivables, direct purchasing and contingency planning"
	AP2008/682/02	Audit of the budget process at UNMIT: "There are opportunities to develop indicators of achievement and outputs that are measurable and attainable"
	AP2008/682/03	Audit of aviation fuel at UNMIT
	AP2008/682/04	Audit of recruitment at UNMIT: "Tiger Team was not fully effective in expediting recruitment"
	AP2008/682/05	Audit of the management of the serious crimes investigation programme at UNMIT: "Delays in commencement of investigative work has resulted in a backlog of cases"
UNOCI	AP2007/640/14	Audit of the agreement under which UNOCI would transfer United Nations equipment to Radio Television Ivoirienne: "UNOCI commitment to transfer United Nations-owned equipment to Radio Television Ivoirienne in exchange for using an FM radio frequency did not comply with United Nations financial rules"
	AP2007/640/15	Audit of the execution of delegation of authority to UNOCI to procure core requirements: "Deficiencies in the procurement process and the execution of delegation of authority to procure core requirements"

Entity	*Assignment number*	*Subject*
	AP2007/640/16	Audit of the Local Committee on Contracts at UNOCI: "UNOCI Local Committee on Contracts procedures and case presentation by Procurement Section needed to be strengthened for the Committee to serve as an effective internal control over procurement"
	AP2008/640/01	Audit of selected areas of financial management at UNOCI: "Internal controls were generally operating satisfactorily but access to the electronic payment system could be strengthened"
	AP2008/640/02	Audit of the administration of disbursements at UNOCI: "Internal controls over payments of staff entitlements for official travel were weak"
	AP2008/640/06	Audit of the management of public information programmes: "Inadequate compliance with the operational policy of the Department of Public Information in management of public information programmes"
UNODC	AE2007/365/03	Audit of UNODC Myanmar Country Office: "The achievement of UNODC strategic objectives was impeded by inadequate programme and project management"
	AE2008/361/01	Audit of the HIV/AIDS programme of UNODC: "The mandate and structure of the HIV/AIDS programme in UNODC needs to be reviewed to improve the efficiency and effectiveness of programme delivery"
	AE2008/365/01	Audit of procurement management at the United Nations Office at Vienna and the United Nations Office on Drugs and Crime: "Weaknesses in procurement management led to inefficiencies, contract delays and additional costs"
	AE2008/366/01	Audit of UNODC Regional Office for Russia and Belarus: "Weaknesses in project planning, monitoring and reporting have resulted in a low rate of project implementation"
UNOG	0346/07	Procurement of digital printing equipment at the United Nations Office at Geneva (advisory report)
	AE2008/311/01	Audit of the payment process at the United Nations Office at Geneva: "While certification and approval of payments were generally effective, monitoring of compliance with United Nations Financial Regulations and Rules could be strengthened"
UNON	0112/08	Investigation of suspected misconduct by a staff member at UN-Habitat
	0712/07	Investigation of conflict of interest and misrepresentations to the Organization by a staff member at the United Nations Office at Nairobi
	AA2007/211/03	Audit of security operations at the United Nations Office at Nairobi: "Weaknesses in current administrative and coordination arrangements hamper the effectiveness of security and safety operations"

Entity	*Assignment number*	*Subject*
UNOPS/OLA	PTF-R010/08	Report on UNOPS Afghanistan and former United Nations staff member (part I of III)
UNOV	0053/08	Information Technology Service emergency database at the United Nations Office at Vienna (advisory report)
UNOV/ UNODC	AE2007/361/01	Audit of UNODC Programme and Financial Information Management Systen (ProFi): "Additional steps are needed to ensure segregation of duties, clarity i the roles of data owners, and confidentiality and integrity of data and application systems"
UNSCO	AP2007/678/01	Audit of UNSCO support services
UNTSO	AP2007/674/02	Audit of human resources management at UNTSO: "Provision of support by other regional peacekeeping missions for UNTSO military observers could result in significant cost savings"
	AP2008/674/01	Audit of safety and security at UNTSO: "Safety and security measures were generally in place at UNTSO"
UNVFVT	IED-08-004	Follow-up to OIOS evaluation of the United Nations victims of torture

C. Closure reports

Entity	*Assignment number*	*Subject*
DFS	0065/05	Possible involvement of staff members in sexual activities at MONUC
	0112/09	Possible misconduct by a staff member of UNMIT
	0184/09	Possible misconduct by a staff member at the former UNMEE
	0211/07	Sexual exploitation implicating a United Nations Volunteer at MONUC
	0227/08	Possible procurement irregularities at UNMIK
	0334/07	Investigations of alleged torture and mistreatment of detainees by peacekeepers at MONUC
	0406/06	Alleged sexual exploitation and abuse against an international staff member a UNMIL
	0453/08	Possible misuse of United Nations resources by a staff member at UNTSO
	0484/08	Alleged sexual exploitation and abuse by a staff member at UNMIL
	0795/06	Possible misconduct by a former staff member at UNOCI
	0918/06	Sexual exploitation by a staff member at the former United Nations Operation in Burundi and complaint against a staff member

Entity	*Assignment number*	*Subject*
DM	0052/09	Possible abuses in the management and dispensation of controlled substances in the United Nations Medical Services Division
	0195/08	Possible leakage of confidential information concerning an interview for a senior position with the United Nations
OCHA	0583/07	Project management irregularities in the Côte d'Ivoire field office of OCHA
OIOS	0007/08	Integrity issues relating to a UNODC personal services contract
	0018/08	Possible misconduct by a staff member at the United Nations Office at Vienna
	0039/07	Reported misconduct by four United Nations staff members deployed with UNMIS
	0057/08	Theft of rations from UNIFIL
	0079/07	Possible misconduct by a staff member deployed with MINUSTAH
	0144/06	Improper conduct by a United Nations police officer at UNMIL
	0149/08	Alleged sexual exploitation by a staff member deployed with UNOCI
	0153/07	Illegal disposal of assets belonging to a concerned company
	0171/08	Illegal possession of weapons and blank ammunition at UNIFIL
	0179/09	Possible misconduct by United Nations staff members
	0226/08	Sexual exploitation and abuse by a United Nations Volunteer attached to UNMIN
	0301/08	Possible misconduct by a staff member of the Department of Safety and Security at United Nations Headquarters
	0310/05	Alleged entitlement fraud at MONUC
	0319/07	Reported misuse of information and communications technology resources at UNDOF
	0324/08	Possible misconduct by a staff member in the Department of Management
	0355/07	Complaint of corruption implicating a staff member at UNMIK
	0357/08	Possible misconduct by a staff member at UNAMI
	0370/08	Sexual exploitation and abuse against a staff member at UNMIL
	0379/08	Possible sexual misconduct complaint against a staff member
	0381/08	Sexual exploitation and abuse against a United Nations police officer assigned to UNOCI
	0382/07	Information concerning a drug case investigated by national criminal justice agencies of a Member State

Entity	*Assignment number*	*Subject*
	0394/08	Possible misconduct at UNMIK
	0402/08	Claimed misconduct against Financial Investigation Unit officers and International prosecutors and judges in Kosovo
	0405/08	Possible presumptive fraud related to medical insurance plan hardship claims by a staff member at ECA
	0423/08	Possible theft of personal property at UNMIT
	0445/08	Possible misconduct by staff members at UNMIN
	0473/06	Sexual exploitation by a former staff member at MONUC
	0502/08	Theft of rations at UNFICYP
	0507/08	Abuse of authority, harassment, threats, intimidation and discrimination against a staff member at UNIFIL
	0527/07	Failure to make full disclosure on United Nations personal history profile for prospective United Nations employment
	0536/07	Abuse of authority, misuse of funds and failure to respond to misconduct implicating a former staff member of UNIIIC
	0550/08	Possible irregularities by staff members at United Nations Headquarters
	0660/07	Potential fraud at UNAMI concerning satellite telephone lines
	0669/07	Sexual abuse claim against an United Nations police officer and an United Nations Military Observer officer formerly deployed with UNMIS
	0673/07	Sexual exploitation of a former staff member at UNMIK
	0676/07	Possible recruitment irregularities at UNIFIL
	0681/07	Possible misconduct by a United Nations police officer at UNMIT
	0703/07	Possible entitlement fraud by a staff member at UNIFIL
	0734/06	Possible attempted murder and sexual exploitation by a member of the formed police units formerly deployed with MONUC
	0799/06	Alleged harassment of a staff member at the United Nations Office at Nairobi
UNEP	0713/07	Possible mismanagement of cash funds at UNEP
UNIFIL	0426/08	Possible misconduct by a staff member at UNIFIL
UNMIS	0888/06	Possible misconduct by a former staff member at UNMIS
UNOV	0010/08	Alleged procurement irregularities at the United Nations Office at Vienna regarding the project for redesign of Gate 1 of the Vienna International Centre
	0053/08	Possible misconduct concerning the Information Technology Service at the United Nations Office at Vienna